

Eco Mark Product Category No. 511

## “Takeout and food delivery shops Version1.1”

### Certification Criteria

- Applicable Scope -

Shops and establishments primarily engaged in "Major group 77 - Food Take Out and Delivery Services (Division M – ACCOMMODATIONS, EATING AND DRINKING SERVICES)" of "Japan Standard Industrial Classification"

Established: March 1, 2022

Last revised: July 1, 2022

Expiration date: February 28, 2029

Japan Environment Association

Eco Mark Office

NOTE: This document is a translation of the criteria written in Japanese. In the event of dispute, the original document should be taken as authoritative.

Eco Mark Product Category No.511 “Takeout and food delivery shops Version1.1”  
Certification Criteria

Japan Environment Association  
Eco Mark Office

**1. Purpose of Establishing Criteria**

Omitted.

**2. Applicable Scope**

Shops and establishments primarily engaged in "Major group 77 - Food Take Out and Delivery Services (Division M – ACCOMMODATIONS, EATING AND DRINKING SERVICES)" of "Japan Standard Industrial Classification"

**3. Terminology**

How to think the terms in this criteria is stated in footnotes and the Interpretation.

**4. Certification Criteria and Certification procedure**

Conformance to the criteria and the measures taken shall be indicated in the attached certificate, and required documents specified in its “certification procedure” column shall be submitted. If the delivery is made by its own delivery service, “4-5. Criteria for Delivery” shall also be complied. Also, whether conforming or nonconforming to the criteria items shall be judged by evaluating if the required measures are taken or not (regardless of the extent of the measures taken), unless otherwise specified in these criteria.

**4-1. Criteria for Foodstuffs**

(1) Environmentally-friendly food stuffs are used.

[Certification Procedure]

The usage of the foodstuffs listed below shall be indicated in the attached certificate, and a document explaining the said food stuffs shall be submitted. Environmentally friendly food stuffs shall be used on the daily basis during the certification period. The use of food stuffs which meet the sourcing code for Agricultural products, Livestock products, Fishery products and Palm oil defined in the “Sustainable Sourcing Code” of Tokyo 2020 Olympic and Paralympic Games shall be regarded to meet this criteria item.

Local food products for local consumption

Organic agricultural products (Organic JAS) or specially cultivated agricultural products

- Certified food stuffs (such as JGAP, MSC, Fairtrade, Rainforest Alliance, etc.)
- Non-standard vegetables and fishery products for shipping
- Other ( )

**4-2. Criteria for the food loss reduction**

(2) The amount of food waste and the way to dispose of it shall be grasped.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a performance result of the past one year or so and a document describing the way how it is disposed shall be submitted. If there is no performance result, a document describing a management method to grasp the amount of food waste shall be submitted.

(3) Effort on food loss reduction and food recycling shall be conducted.

[Certification Procedure]

The performance of the measures listed below shall be indicated in the attached certificate and a document explaining the said measures shall be submitted.

- A smaller portion menu, optimization of cooking volume
- An effective usage of unused foodstuffs (food bank activities)
- Recycling food resources for feedstuff or compost, etc.
- Recycling of waste food oil
- Other similar measures ( )

**4-3. Criteria on energy and water saving**

(4) Energy consumption (electricity and gas) and the amount of water used shall be grasped.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a performance result of the past one year or so shall be submitted. If there is no performance result, a document describing a management method to grasp the amount of energy used shall be submitted.

(5) Energy consumption by a comparison with the previous year or the energy factor shall be evaluated and specific goals / plans to reduce consumption shall be set.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a copy of the regular reports in accordance with the Act on the Rational Use of Energy (or a

document explaining the evaluation results equivalent to such reports as well as the concrete target and plan) shall be submitted.

**4-4. Criteria on containers and packages**

(6) Efforts to reduce the volume used for containers and packages shall be made. Otherwise, environmentally-friendly containers and packages shall be used.

[Certification Procedure]  
 The performance of the measures listed below shall be indicated in the attached certificate and a document explaining the environmental load reduction effect made by the said measures shall be submitted.

- Providing food using reusable containers, etc.
- Voluntary collection and recycling of used containers and packages
- Adoption of Eco Mark certified containers and packages
- Replacement to materials having the environmental load reduction effect (use of biomass plastic, paper with forest certificate, thinned wood, non-wood plant)
- Other measures ( )

(7) Either effort of “Ingenious ways to provide” or “Product ingenuity” of “Rational Use of Products using specified plastics” shall be conducted when providing a plastic product that falls under products using specified plastics (12 items)"stipulated in the Act on Promotion of Resource Recycling Related to Plastics.

[Certification Procedure]  
 The item names of the relevant products using specified plastics and the details of the ingenious ways to provide or product ingenuity as listed below shall be indicated in the attached certificates and a documentation showing the said efforts shall be submitted.

- Confirm with consumers if they would need the cutlery
- Start charging for the cutlery or reward points for non-usage
- Replacement to materials having the environmental load reduction effect (use of biomass plastic, paper with forest certificate, thinned wood, non-wood plant)
- Other similar measures ( )

**4-5. Criteria for Delivery (applicable when delivering in-house)**

(8) Vehicles used for the delivery shall be made a regular maintenance enabling to use for a long period.

[Certification Procedure]  
 Conformance to the criteria shall be indicated in the attached certificate and a

document such as a maintenance record shall be submitted.

(9) Give regular training on eco-driving and safe driving to drivers.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a document on a planning and performance of training shall be submitted.

#### 4-6. Criteria for business operation

(10) Information that details the company's environmental activities (food stuffs, food loss, energy and water saving, containers and packaging, delivery, etc.) is available on a shop notice board and the website.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a document on a store notice and the relevant website shall be submitted.

(11) The applying stores (office) shall comply with all applicable environmental laws and regulations

[Certification Procedure]

Conformance to the criteria and the ministerial ordinance to charge for plastic bags shall be indicated in the attached certificate and a certificate (entry form 1) issued by the person responsible for the business or the person responsible for the store (office) declaring that such a store (office) offering eating and drinking services has complied with the environmental laws, etc. applicable in the area it is located shall be submitted. Operators subject to the following laws shall submit a copy of the periodic report (including a mid-term/long-term plan) submitted under the said laws.

- the Act on Promotion of Recycling and Related Activities for Treatment of Cyclical Food Resources
- the Act on the Rational Use of Energy
- the Law for Promotion of Sorted Collection and Recycling of Containers and Packaging

(12) The applicant has obtained a business license or has registered its business in accordance with the Food Sanitation Act.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a copy of a business license or a business registration shall be submitted.

- (13) CO<sub>2</sub> emissions relating to procurement, preparation and disposed items, etc. among its business activities shall be calculated.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and the amount of activities such as goods and prices in a year shall be reported..

## 5. Considerations

It is desirable to consider the following items in providing the service, although they are not requirements for certification. Compliance with each item shall be indicated in the Attached Certificate

- (1) Grasp the amount of the gasoline (light oil) used for the delivery if the delivery is made by its own delivery service. Otherwise, grasp the mileage for the delivery and the gas mileage of the vehicles used for the delivery.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and a document on the amount of the gasoline (light oil) used in one year, the mileage for the delivery and the gas mileage of the vehicles used for the delivery shall be submitted.

- (2) For achievement of the United Nations' "Sustainable Development Goals (SDGs)", disclose concrete measures taken or define the numerical target

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and an explanatory document, etc. explaining relevant activities shall be submitted.

- (3) Grasp the supply-chain emissions by calculating the Scope 3 emissions in addition to Scope 1 and 2, in accordance with the Guideline on Emissions Accounting.

[Certification Procedure]

Conformance to the criteria shall be indicated in the attached certificate and an explanatory document on the calculation result shall be submitted.

## 6. Application classification, Indication and Others

- (1) The application classification (application unit) shall be a single store (office) or a chain brand (multiple stores working on common initiatives under the policy and manual established by the headquarters). When applying for certification of multiple stores collectively, the applicant shall determine the target of the application in advance.
- (2) The Eco Mark shall be displayed in the store. For the indication specifications, “Eco Mark indication method in the Certification Criteria for ‘Restaurants’” defined separately shall be followed. Examples are as follows.

[Example indications]



Note1) The Eco Mark shall be clearly indicated to show that the subject of certification is the “store(office)”. If there is any exception stores, it shall be presented to clarify the scope of certification.

Note2) When the business operator who runs two or more stores posts the Eco Mark on a website, etc., it shall be presented to clarify the scope of certification. (Ex. Certification for all directly-managed stores, separate listing of certified stores, etc.)

- (3) The applicant shall strive to continuously and systematically promote and further deepen their environmental activities after obtaining certification. In addition, the applicant shall submit a copy of the regular report (only for an operator subject to the food recycling law, energy saving law, etc.) or its equivalent annual energy consumption and the amount of activities such as goods and prices defined in item (13) annually. On-site checks, hearings, etc., shall be implemented as necessary.

---

March 1, 2022	Establishment (Version1.0)
July 1,2022	Revised (4-4.(7), Version1.1)
February 28, 2029	Expiration date

Certification Criteria of this Product Category shall be revised as needed.